



## POLICY STATEMENT ON QUALITY, HEALTH and ENVIRONMENT (KAM)

It is the management's vision that Van Dam develops, manufactures and sells cleaning products so that people can live and work in a clean and hygienic environment. We do this with respect for our employee and our environment.

This means that van Dam's policy focuses on:

- Meeting our customer's (product) requirements, needs and expectations in an economically and socially responsible manner to ensure optimal **customer satisfaction** (customer focus).
- Ensuring the continuity and further growth of our business by responding **flexibly** and **innovatively** to market opportunities and delivering **high-quality products**.
- Preventing personal injury and damage to employees' health
- Sustainable business: conserving natural resources and reducing waste (water)
- Preventing damage to our environment or property belonging to us or others
- Recognising, controlling and continuously improving our business processes.
- Providing the safest possible products and communicating them clearly
- Maintaining buildings, machinery, installations and tools properly

The management uses the following principles in this regard:

- KAM objectives are as important as other objectives.
- Government laws and regulations are fully complied with.
- We comply with the following standards: ISO 9001, ISO 14001, ISO 45001, the AISE Sustainability Charter and IFS-HPC.
- We have been working according to the principles of WCM (world class manufacturing) since 2015.
- Clear agreements are made and kept with customers and suppliers.
- Adequate resources, training, information, adequate assistance and expert support are provided.
- There is a clear interpretation of vision, mission and policy into concrete and measurable objectives.
- Van Dam is actively committed to an open relationship with governments, local residents and other stakeholders.
- We have a separate (CSR) policy for sustainability
- Implementing and maintaining a product safety culture.

Every employee has their own responsibility in this. This requires good cooperation and continuous effort and commitment from all of us. In this respect, the management fulfils an exemplary role. Van Dam's management encourages and trusts that everyone will support and propagate the KAM policy.

Bodegraven, 05-09-2023

P. Burghouwt, Plant Manager